

Keith Wallace is registered with the Health & Care Professions Council, qualified as a Chiropodist/Podiatrist in 1975 and provides a fully comprehensive foot health service for conditions affecting the foot and lower limb.

This can include:-

- **Relief from pain** - caused by deformities and/or dysfunction - by short term treatment for immediate relief of painful symptoms and longer term management:
- **Curative foot care** - by use of therapeutic techniques, prescription and provision of individual appliances/orthotics to compensate for structural imbalances affecting the normal functioning of feet:
- **Preventative services** - inspection of feet and detection of foot conditions and foot related **orthopaedic** problems, especially in children and/or young adults:
- **Education** - in foot health by personal discussion, group talks and health education leaflets:
- **Recognition** - of medical conditions which may show themselves in the lower limb and treatment and alleviation of the resultant foot problems, such as **ulcerative** and diabetic problems.

Any comments on the service you receive (good or bad!) will be acknowledged and acted upon.

Crook Therapy Centre,

10 East Bridge Street,

Crook, Co. Durham DL15 9BJ

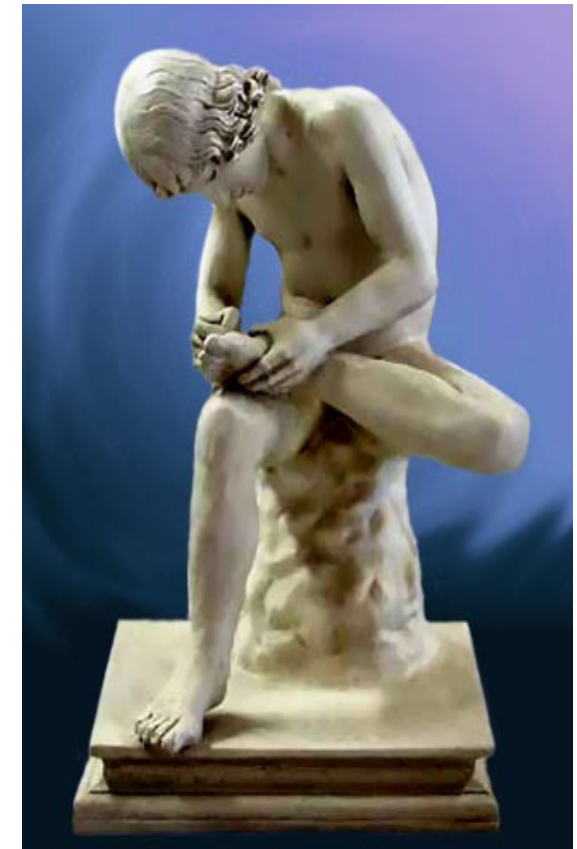
01388 767 317

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www.fitfeet4you.co.uk

**We are in Yellow Pages and
Yell.com**

FOOT HEALTH SERVICES



**Keith Wallace,
BSc.,D.Pod.M.,M.Ch.S.
Podiatrist, Chiropodist**

**Registered with the
Health & Care Professions
Council**

If you are a new or return patient we welcome you to the practice. This leaflet informs you of the practice facilities and range of services on offer, how these may be beneficial to, or provide part of, your treatment. Some people may feel worried and anxious about what their treatment will involve at appointments; we understand your concerns - please discuss them with us and we will do everything we can to help.

BACKGROUND

I am a single handed practitioner, qualifying as a chiropodist in 1975; hold a Certificate in Local Anaesthesia and a Degree in Podiatric Medicine (2002). I am registered with the Health & Care Professions Council, a government body

created to protect the health and well-being of clients and which maintains a register of health professionals who meet their standards for training, professional skills, behaviour and health. I am also a practising member of the Society of Chiropodists and Podiatrists - a professional association which helps maintain members' training, professionalism and treatment as set by their CODE OF ETHICS.

REFERRALS

It is not always necessary to have a medical referral to attend the clinic. Since qualifying, I have experience in working in a variety of premises and with a range of conditions affecting the feet, however in some cases it may be necessary to refer patients to colleagues

holding specialist skills in certain types of treatment, for example - orthotics or podiatric surgery.

APPOINTMENTS

Please attend promptly for your appointment time as this helps to keep on time for other clients - we always try to keep to allocated times - if you are kept waiting there is usually a good reason, please be patient.

If you are not able to attend an appointment please try to give as much notice as possible - at least 24 hours - this may allow other patients to be fitted in. There may be a charge for appointments broken without this notice.

Treatment at home is available to patients unable to attend clinic and approximate appointment times are given.

SAFETY

We wish to assure patients that as a caring practice we take all necessary precautions to safeguard both patients and staff against blood-borne infections. We follow recommended guidelines with regard to the sterilisation of instruments and disposal of clinical waste and sharps. Confidentiality of patient records is maintained at all times and will not be passed to third parties without your express permission.

If a patient is abusive or violent to any other patient or staff member, treatment will be terminated and the police informed.

The treatment premises provide facilities which are suitable for wheelchair users.

FOOT HEALTH

Despite many people suffering foot problems, most of the population does not visit a podiatrist regularly. To help prevent and/or identify potential foot problems it is practice doctrine to promote good foot health at all times.

We recommend at least an annual foot check to keep them healthy and help reduce your potential treatment costs.

Children are always welcome - we aim to prevent foot problems rather than treat them in later life.

During your initial assessment you will be asked about your current and past medical history, including medication (tablets, creams, injections, inhalers etc.), operations, health conditions and diseases and these will be recorded as an aid

to diagnosis and treatment.

Please keep us advised of any changes in doctor, treatment, address, phone number.

We stock a range of creams, dressings, nail nippers and foot files. Please ask for details.

EMERGENCY SERVICE

If you are in pain during normal surgery hours, please telephone either of the clinic telephone numbers and every effort will be made to see you as soon as possible.

For emergency treatment out of surgery hours, contact NHS Direct tel: 0845 46 47 www.nhsdirect.nhs.uk or the Urgent Care Centre tel: 111 (County Durham and Darlington).